

- 10% or more above benchmark
- within +/-10% of benchmark
- 10% or more below benchmark

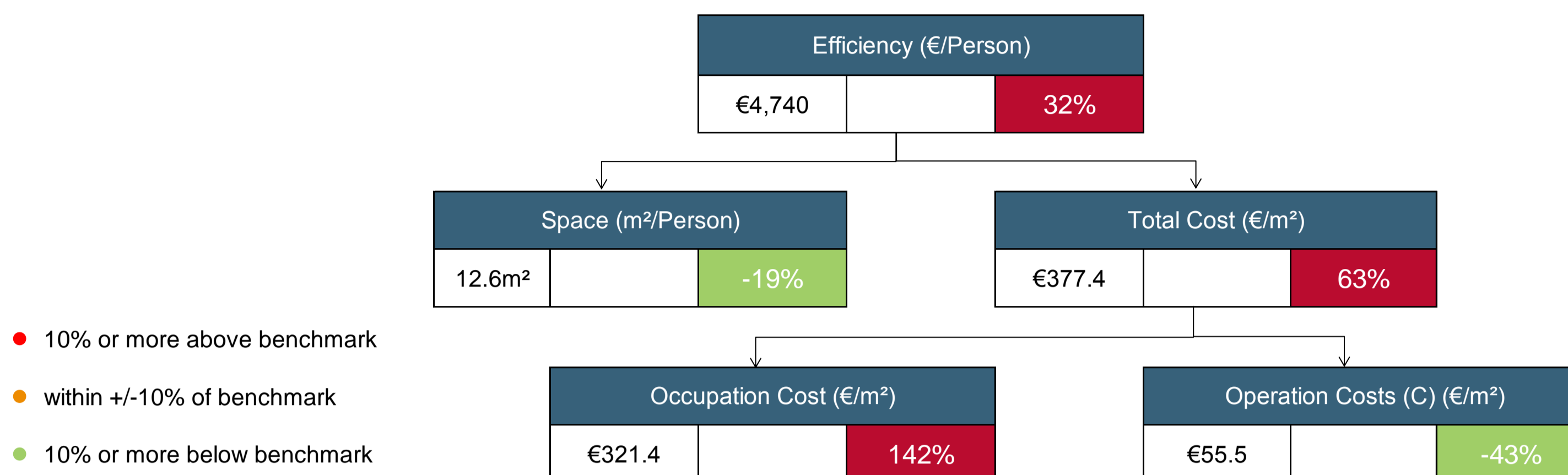
Reporting year = 2014

Efficiency KPIs							
	2014	2013	% change	benchmark	diff.	±	Performance
Efficiency (€/Person)	€1,656			€1,528	€128	8%	●
Space (m²/Person)	16.8m²			15.5m²	1.4m²	9%	●
Space per Desk (m²/Workstn)	15.5m²			14.2m²	1.4m²	10%	●
Workstation provision ratio	1.08			1.10	-0.02	-2%	●
Total Cost (€/m²)	€99			€99	€0	0%	●
Occupation Costs (A) (€/m²)							
Rent (A1) (€/m²)							
Taxes (A4) (€/m²)							
Operation Costs (C) (€/m²)	€94			€97	-€3	-3%	●
Service Charges (C1) (€/m²)	€0.00			€2.23	-€2	-100%	●
Repair & Maintenance (C3-C6+C8) (€/m²)	€16			€18	-€2	-12%	●
Security & Reception (C9+D3) (€/m²)	€27			€24	€3	10%	●
Cleaning & Waste (C10-C11) (€/m²)	€10			€14	-€4	-31%	●
Utilities (C14-C15) (€/m²)	€41			€38	€3	8%	●
Other occupancy costs (€/m²)	€4.71			€1.91	€3	147%	●
Total insurance costs (C2) (€/m²)							
Internal moves costs (€/m²)	€4.34			€1.65	€3	164%	●
Internal plants & flowers costs (€/m²)	€0.37			€0.26	€0	40%	●
Grounds maintenance costs (€/m²)	€0.00			€0.00	€0		
Catering & vending costs (€/m²)							
Internal distribution costs (€/m²)							
External distribution costs (€/m²)							
Reprographics costs (€/m²)							
Transport costs (€/m²)							
Archiving costs (€/m²)							
Total management costs (€/m²)							
Real estate management (€/m²)							
Facilities management costs (€/m²)							
Capital project management costs (€/m²)							

Environmental KPIs							
	2014	2013	% change	benchmark	diff.	±	Performance
Notional CO2 Emissions (kg/m²)	80 kg			71 kg	9 kg	13%	●
Energy Consumption (kWh/m²)	312 kWh			276 kWh	36 kWh	13%	●
Water Consumption per FTE Occupant (m³/Person)	1.61 m³			13.63 m³	-12.0 t	-88%	●
Waste per FTE Occupant (tonnes/Person)	0.112 t			0.075 t	0.0368 t	49%	●
Waste mass (tonnes/m²)	0.007 t			0.005 t	0.0018 t	37%	●
Water consumption (m³/m²)	0.10 m³			0.96 m³	-0.86	-90%	●

Key data			
Occupied net internal area	2,487m²	Building use	Admin Office
Total property cost	€245,115	Location	Central Office Area / CBD
Total operating cost	€233,403	Building grade	B
FTE staff	148	Theoretical saving	€19,750
Energy consumed	776,925 kWh	IPD rent segment	-

+/- illustrates the difference between key indicator and the respective IPD benchmark average. Performance is highlighted using colour symbols to show KPIs above (red), below (green) and on par (amber) with benchmark.



Reporting year = 2014

Efficiency KPIs							
	2014	2013	% change	benchmark	diff.	±	Performance
Efficiency (€/Person)	€4,740			€3,577	€1,162	32%	●
Space (m ² /Person)	12.6m ²			15.5m ²	-2.9m ²	-19%	●
Space per Desk (m ² /Workstn)	12.6m ²			14.2m ²	-1.6m ²	-11%	●
Workstation provision ratio	1.00			1.10	-0.10	-9%	●
Total Cost (€/m²)	€377			€232	€146	63%	●
Occupation Costs (A) (€/m²)	€321			€133	€189	142%	●
Rent (A1) (€/m ²)	€321			€133	€189	142%	●
Taxes (A4) (€/m ²)							
Operation Costs (C) (€/m²)	€56			€97	-€41	-43%	●
Service Charges (C1) (€/m ²)	€0.00			€2.23	-€2	-100%	●
Repair & Maintenance (C3-C6+C8) (€/m ²)	€5.69			€18	-€12	-68%	●
Security & Reception (C9+D3) (€/m ²)	€20			€24	-€4	-18%	●
Cleaning & Waste (C10-C11) (€/m ²)	€21			€14	€6	44%	●
Utilities (C14-C15) (€/m ²)	€8.92			€38	-€29	-77%	●
Other occupancy costs (€/m²)	€0.43			€1.91	-€1	-78%	●
Total insurance costs (C2) (€/m ²)							
Internal moves costs (€/m ²)	€0.00			€1.65	-€2	-100%	●
Internal plants & flowers costs (€/m ²)	€0.43			€0.26	€0	63%	●
Grounds maintenance costs (€/m ²)	€0.00			€0.00	€0		
Catering & vending costs (€/m ²)							
Internal distribution costs (€/m ²)							
External distribution costs (€/m ²)							
Reprographics costs (€/m ²)							
Transport costs (€/m ²)							
Archiving costs (€/m ²)							
Total management costs (€/m²)							
Real estate management (€/m ²)							
Facilities management costs (€/m ²)							
Capital project management costs (€/m ²)							

Environmental KPIs							
	2014	2013	% change	benchmark	diff.	±	Performance
Notional CO ₂ Emissions (kg/m ²)	12 kg			71 kg	-58 kg	-83%	●
Energy Consumption (kWh/m ²)	48 kWh			276 kWh	-229 kWh	-83%	●
Water Consumption per FTE Occupant (m ³ /Person)	10.91 m ³			13.63 m ³	-2.7 t	-20%	●
Waste per FTE Occupant (tonnes/Person)	0.026 t			0.075 t	-0.0495 t	-66%	●
Waste mass (tonnes/m ²)	0.002 t			0.005 t	-0.0028 t	-58%	●
Water consumption (m ³ /m ²)	0.87 m ³			0.96 m ³	-0.09	-9%	●

Key data			
Occupied net internal area	2,135m ²	Building use	Admin Office
Total property cost	€805,746	Location	Town Centre outside CBD
Total operating cost	€118,544	Building grade	B
FTE staff	170	Theoretical saving	€311,414
Energy consumed	101,649 kWh	IPD rent segment	Lisbon Secondary

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