

# Questionnaire - Customer

\*Obrigatório

## 1. 1. Change: Productivity \*

AFTER working with Compasso, what is your level of agreement with the following statements:

*Marcar apenas uma oval por linha.*

	1	Totally Disagree	2	3	4	5	Totally agree
Helped me to be more productive;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Worked faster and had more time for other tasks;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
I felt more confident and supported;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

## 2. From 0 to 100, how much was Compasso responsible for these aspects: \*

Helped me to be more productive;

.....

## 3. Worked faster and had more time for other tasks; \*

.....

## 4. I felt more confident and supported; \*

.....

## 5. How long will the increased productivity last? \*

*Marcar apenas uma oval por linha.*

	Days	Weeks	Months	Years
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 6. BEFORE working with Compasso, what is your level of agreement with the following statements: \*

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	1	Totally Disagree	2	3	4	5	Totally agree
Was more productive;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
Worked faster;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>
I felt more supported;	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>

**7. If Compasso did not exist, would other companies contribute equally to these aspects:**

\*

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	1 Very unlikely	2	3	4	5 Very likely
Be more productive;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work faster and have more time for other tasks;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feel more trust and support;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**8. As time went by, did you lost the will to work with Compasso? \***

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Yes

No

**9. If yes, why?**

\_\_\_\_\_

**10. From 0 to 100% \***

How much do you think you have lost?

\_\_\_\_\_

**11. Was there any negative change? \***

*Marcar apenas uma oval.*

Yes

No

**12. If yes, which?**

\_\_\_\_\_

**13. 2. Change: Increased opportunities \***

Assuming that working with Compasso increased opportunities. What is your level of agreement with the following statements (before and after working with Compasso).

*Marcar apenas uma oval por linha.*

	1 Totally Disagree	2	3	4	5 Totally agree
BEFORE: I felt more optimistic about the future;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BEFORE: I had more opportunities to offer my client a good service;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
AFTER: I feel more optimistic about the future;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
AFTER: I have more opportunities to provide my client a good service;	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**14. From 0 to 100, how much was Compasso responsible for these aspects: \***

I felt more optimistic about the future;

\_\_\_\_\_

15. **I have more opportunities to provide my client a good service; \***

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16. **How long will the increased opportunities last? \***

*Marcar apenas uma oval por linha.*

Days    Weeks    Months    Years

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17. **If Compass did not exist, would other companies contribute equally to these aspects: \***

*Marcar apenas uma oval por linha.*

1 Very unlikely    2    3    4    5 Very likely

Feel more optimistic about the future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have more opportunities to provide my client a good service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. **As time went by, did you lost the will to work with Compasso? \***

*Marcar apenas uma oval.*

Yes

No

19. **If yes, why?**

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20. **From 0 to 100% \***

How much do you think you have lost?

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21. **Was there any negative change? \***

*Marcar apenas uma oval.*

Yes

No

22. **If yes, which?**

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