

Customer / Change2: Increased opportunities

Assuming that working with Compasso increased opportunities. What is your level of agreement with the following statements (before and after working with Compasso). 1.Totally Disagree - 5.Totally agree

From 0 to 100%. How much do you think you have lost?

How long will the increased productivity last? 1.Days
2.Weeks
3.Months
4.Years

If Compasso did not exist, would other companies contribute equally to these aspects: 1.Very unlikely - 5.Very likely

Other companies

From 0 to 100, how much was Compasso responsible for these aspects:

Was there any negative change?

I1 - I felt more optimistic about the future;

I2 - I had more opportunities to offer my client a good service

T0	T1	DP	DP%
2	4	2	50%
2,00	4,00	2,00	50,00%

T0	T1	DP	DP%
2	4	2	50%
2,00	4,00	2,00	50,00%

0,2
20,00%

3
3,00

3	3
3,00	3,00

I felt more optimistic about the future;		I had more opportunities to offer my client a good service;	
20,00	20,00	20,00	20,00
20,00	20,00	20,00	20,00

I felt more optimistic		I had more opportunities to offer my client a good service;	
80,00	80,00	80,00	80,00
80,00	80,00	80,00	80,00

0
0,00

DP	DP%
2	50%

Média Total

60,0%

20,0%